

## Addressing the high tech, health care gap

Regarding "Unhealthy records" (Business, May 20):

Unhealthy records, indeed! Keith Darce got it partly right in laying out the complexities of the health care IT "world" and describing the shortcomings of local attempts to implement an electronic medical record. What was missing, I dare say, is the ultimate piece to this puzzle (without which there will never be a successful electronic medical record or any necessary infrastructure upgrades in the delivery of health care in America) — namely, the will of doctors to simply jump in and join the effort to "go electronic."

The best automated medical records will not miraculously appear on the market like a new drug after a lengthy Food and Drug Administration approval process. These computer systems must be meddled with and molded from within. To be successful, this process requires large-scale physician participation at the clinical level — something that is sorely lacking in most medical communities.

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